



Policy Type: **Governance**

Policy Number: **GOV - 02**

Policy Title: **Purpose and Duties of the Board***

Initial Policy Approval Date: Nov. 18, 2015

**Repeals GOV-05 Committees of the Board
and GOV-12 Code of Conduct*

Last Review/Revision Date: September 2026

Year of next review: 2030

Section 1 – Purpose of the Board

The purpose of the library board is to govern the affairs of the public library in service to the community. This policy sets out the work of the library board and the ways in which the library board achieves its purpose.

The library board oversees the development of a comprehensive and efficient public library service by:

- a. articulating mission, service priorities and long-term strategy
- b. setting policies on governance and service
- c. planning for further library development
- d. delegating authority to the Chief Executive Officer (CEO) for management of library operations
- e. providing direction to the CEO through board motions, policies, and plans
- f. providing feedback to the CEO through a performance appraisal process
- g. exercising financial oversight
- h. advocating for library service
- i. evaluating results and assessing outcomes and impact

Section 2 – Duties of the Entire Board

The library board governs effectively by:

- a. setting an annual library board agenda that reflects current goals and strategic issues
- b. working proactively and making decisions that focus on the library's future and place in the community representing the interests of the community
- c. providing opportunities for board development and training
- d. working effectively as a team
- e. working collaboratively with the Library CEO and, as appropriate, the Town Council
- f. evaluating the board's performance
- g. engaging the community in determining responsive and dynamic library service
- h. behaving with integrity
- i. resisting censorship of library materials by groups or individuals
- j. holding all meetings in public unless closed for a special purpose within the framework of Section 16.1 of the **Public Libraries Act**.

Section 3 – Duties of Individual Board Members

The library board expects its members to understand the extent of their authority and to use it appropriately. This policy sets out the obligations of individual board members. While an individual board member has several responsibilities, outside of a meeting of the library board he or she has no authority to make decisions.



1. Each board member is expected to become a productive participant in exercising the duties of the board as a whole.
2. Individual members of the library board are responsible for exercising a **Duty of Diligence** as follows:
 - a) be informed of legislation under which the library exists, board bylaws, mission, vision and values
 - b) be informed about the activities of the library and the community and issues that affect the library
 - c) be prepared for all board meetings and
 - d) attend board meetings regularly, contribute from personal and professional experience, and use meeting time productively
3. Individual members of the library board are responsible for exercising a **Duty of Loyalty**, as follows:
 - a) adhere to the regulations of the *Municipal Conflict of Interest Act*. R.S.O. 1990, c. M50
 - b) act in the interest of the library members and community over and above other interest group involvement, membership on other boards, council or personal interest
 - c) speak with “one voice” once a decision is reached and a resolution is passed by the library board
 - d) represent the library positively to the community
4. Individual members of the library board are responsible for exercising a **Duty of Care**, as follows:
 - a) promote a high level of library service
 - b) consider information gathered in preparation for decision making
 - c) offer personal perspective and opinions on issues that are subject to library board discussion and decisions
 - d) show respect for the opinions of others
 - e) assume no authority to make decisions outside of board meetings
 - f) know and respect the distinction in the roles of the library board and the employees, management and operations with regard to governance
 - g) refrain from individually directing the Chief Executive Officer (CEO) and the employees
 - h) respect the confidential nature of library service to users while being aware of, and in compliance with, applicable laws governing freedom of information
5. Board members will review and follow the *Carleton Place Public Library Board Code of Conduct* (Appendix B)

Section 4 – Duties of Board Committees

The library board may use committees to further its work. These committees may be a standing committee or an ad hoc committee that is set for a specific time frame.

1. The library board shall establish written terms of reference and specific duties for each board committee, so that each committee member understands the work of said committee. (see Appendix A)



2. Committees report directly to the library board and have no authority other than to research a topic, draft recommendations or prepare alternatives for the library board's consideration and possible adoption.
3. Under the Public Libraries Act (Section 16.1), all meetings including regular, special, committee or other meetings of the library board must be open to the public. By definition, a committee means any advisory or other committee, sub-committee, or similar entity of which at least 50 per cent of the members are also members of the library board. This point applies to both standing or ad hoc committees.
4. Meetings of committees may be called by the chair of the committee or by a majority of the members of a committee.
5. Committees shall not supervise or direct employees.

Appendix A: Example of an Ad Hoc Committee

This is an example of an Ad Hoc Committee - in this case created to review policy.

Carleton Place Public Library Ad Hoc Policy Committee

Terms of Reference

1. Purpose:
 - a. ensure that the library board's policies meet the requirements of the **Ontario Public Library Guidelines** (OPLG)
2. Responsibilities:
 - a. audit and evaluate existing policies based on the OPLG
 - b. establish a work plan to review, revise and develop policies required by the OPLG
 - c. research, draft and recommend new policies or policy revisions that align with the library's vision, mission and strategic plan
3. Duration of the Committee:
 - a. the committee meets until the library's policies comply with the requirements of the OPLG in preparation for accreditation



Appendix B: Board Code of Conduct

Within the framework of the Carleton Place Public Library Policy GOV-01, it is the duty of library board members to maintain high ethical standards. This commitment includes the proper use of authority, appropriate decorum in group and individual behavior and respect for others and their contributions to the library. As such:

Respect

Within the framework of the legislative and policy requirements of the Ontario Human Rights Code, and the Workplace Harassment and Discrimination and the Prevention of Workplace Violence Policies, members will fulfill their responsibilities in ensuring that the Library is free from discrimination and harassment. No member shall:

- a. Speak disrespectfully of any member of the Board, staff or volunteers.
- b. Use offensive words in meetings of the Board or against any member.
- c. Speak in a manner that is discriminatory in nature based on an individual's age, colour, ancestry, race, citizenship, ethnic origin, place of origin, creed, disability, family status, marital status, gender identity/expression, sex, or sexual orientation.

Board meetings

With the understanding that Library Board meetings are public and that their behavior affects the image of the Carleton Place Library, Board members shall:

- a. Not speak on any subject other than the subject in debate.
- b. Not disobey the decision of the Chair or of the Board on questions of order or procedure or upon the interpretation of the rules of the Board

Use of Library Property and Resources

Members will only use Library facilities, equipment, supplies, services, or other resources for the business of the library.

Privacy and Confidential Information

Members will respect the privacy of others and the confidentiality of information acquired by virtue of their position as Board members, and will not disclose or release private or confidential information by any means to any member of the public. Members will maintain this obligation even after leaving the Board.

Conflict of Interest

Within the legislative framework of the Municipal Conflict of Interest Act, Board members will act in the public interest and not engage in conflicts of interest, either apparent or real. The duties and responsibilities to the library should not compete with private interests, financial or otherwise and the interests of family, friends or associated organizations.

Members will not accept payments to make referrals or to act as a paid agent before the Board or Board Committee.



Political Neutrality

Members will not use Library facilities, equipment, supplies, services (including staff services) or any other resources for election campaign or campaign-related activities.

Members will not use a position of authority at the library to compel staff or volunteers to engage in partisan political activities.

Gifts

Members will not accept or provide any gift or benefit where it may be, or perceived to be, in exchange for favour or influence.

Exceptions:

- Small gifts (cards or edibles, such as chocolates or cookies)
- Advertising material (calendars, scratch pads, pens, t-shirts)
- Any hospitality or gift that has a monetary value under \$50

Board, Staff and Public Relations

Members shall accurately communicate the decisions of the Board even if they disagree with the majority decision of the Board, and by doing so, affirm and respect the integrity in the decision-making process of the Board.

The Chair is the primary spokesperson for the Board. Any Member speaking on behalf of the Board must present Board positions Fairly, accurately and without bias. Members expressing individual comments of personal opinions should clearly identify such remarks as personal and not those of the Board as a whole. Members' interaction with the public, press or other entities must recognize the same limitation and the inability of any Board Member to speak for the Board except to repeat explicitly stated Board decisions. Members shall respect that staff have an obligation to act impartially, and in accordance with all Library policies and procedures.

No Board member shall:

1. Publicly criticize individual staff in a way that casts aspersions on their professional competence and credibility,
2. Compel staff to engage in partisan political activities or subject staff to threats or discrimination for refusing to engage in such activities, or
3. Attempt to exercise individual authority over any facet of the Carleton Place Public Library, the Chief Executive Officer or any other staff, except as explicitly set forth in Board policies.



The content of any Board member's communications, regardless of method of communication, shall be accurate, honest and respectful to other persons, including other members, staff and the public. In the use of social media, members shall adhere to the Library's policies and guidelines regarding social media.